

National Accreditation Board for Testing and Calibration Laboratories (NABL)

NABL Webportal Help Manual

(for filling application by Testing Laboratories)

Dated : 20th May, 2024

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- To Open Registration Page/Form Visit NABL Webportal registration page (<u>https://nablwp.gci.org.in/Home/register</u>)
 - OR Visit NABL Website (www.nabl-india.org).



 After Opening the Registration Page / Form, enter all details like Type of CAB (select TESTING), Name of Laboratory, Address of Laboratory, Contact Person Name, Mob. No. and Email ID. (Please ensure to enter valid Mob. No. & Email ID to receive OTP to complete registration process and to receive login username & Password.)

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ABL.		
Register		Help Manual
Create a new account		
Type of CAB*	Name of CAB*	
Testing	CAB Name	
Address Line 1*	Address Line 2	Testing Laboratories
Plot 45, Sector -44		
Country*	State*	
India	Haryana	Calibration Laboratories
City*	Pin*	
Gurugram	122022	
Contact Person*	Mobile*	
Dr. Contact Person for NABI	+91 9910760385	Medical Laboratories
Contact Person Email* Enter OTP*		Activate Windows
sudhanshu.7t@gmail	Send OTP	Go to Settings to activate V

• You will get OTP on your mobile number and email id. You have to validate your mobile number and email id using OTP.



• After successful registration, you will receive Username and password on your email id.



Login by CAB (Laboratory)

- Open the URL <u>http://nablwp.qci.org.in/Account/Login</u>.
- It will redirect you to login page
- The login URL is also mentioned in the email sent for Login Username and Password
- Enter the credentials you receive in your email id.

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NABL.		Home
	Log In Enter your account details to log in	Help Manual
	User Name Password	Testing Laboratories
	Enter Captcha	Calibration Laboratories
	Log in Forgot Password	Medical Laboratories
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Login by CAB (Laboratory)

- After submitting the credentials you will be redirected to change password screen.
- It is mandatory for first time user to change the password
- New password should have minimum 8 characters with at least one special character, one number, one uppercase letter and one lower case letter.

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Login by CAB (Laboratory)

• Upon Login the declaration for Zero Tolerance towards Corruption will appear.

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NABL	Welcome nabi038770 ,						¢ٌ	ogout
Upload Testing Certificate	Declaration							
Feedback Latest Updates	 NABL has Zero Tolerance for assessors and CABs indulging in the following activities under any circumstances/situations: Assessor claiming travelling expenditure/ local conveyance from the CABs in cash or by any other mode of payment. corrupt practice/availing anything which is not prescribed by NABL (viz. accepting bribes, gifts from the CAB) seeking undue favors by assessor (viz. travel for personal use, shopping, sightseeing, events, gifts, mementos, job referral favors. involvement in promotional/ marketing of any brand/ make/ model of equipment, machinery, instruments, providing consumations of gifts, money (in cash or any other mode) or entertainment between CAB and the assessor will be seen as attem strictly prohibited by NABL. In order to avoid both real and perceived conflicts of interest, NABL strongly objects the intentional of payment or money in any form or any other entertainment during assessment (and at any time before or after the assessment). Any violation in this respect shall draw adverse actions against the CAB as well as against the assessor. 	ultancy, npts to or unint	, trainin influer	g, busir ice the	ness ir Asses	nterest ssor wi	ts hich is	
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Application Filling

• After Declaration the requirements and instructions as per NABL 151 - Application Form for Testing Laboratories will appear.



Application Filling

• To Proceed further please read and accept the information and instructions.

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	b. providing names of all personnel competent to report, review and authorization of results (Signing of test reports) of	of laboratory							
	c. assessing the competence of the staff (including staff working in shift operations / at site) during assessment.								
	d. accessing all laboratory areas of operations including Mobile/ temporary, site facility, external service provider prem	nises, wherever relevant and	d applicab	ole.					
	e. offering access to relevant areas of the lab for witnessing the test being performed.								
	f. examining of all relevant documentation and records.								
	g. interaction with all relevant personnel.								
	5. The applicant/accredited laboratory shall be given due notice of any intended changes relating to NABL accreditation of considered reasonable to carry out the necessary changes to its policies/practices & procedure(s). The applicant/accr completed					-			s
	6. The application shall be kept confidential (unless required by law) by NABL and information obtained during the process activity related with CAB's data shall be safeguarded and dealt with impartiality. The procedure for processing of applic Procedure".								
	 Request for any change in applied scope of accreditation, equipment and personnel including personnel to report, revie accepted 	iew and authorize the result	s during o	ongoing	onsite a	assess	ment v	ill not b	9
	 Laboratory shall keep the application & assessment report strictly confidential and these shall not be disclosed with th to third party, then adverse action will be taken as per NABL 216 "Procedures for Dealing with Adverse Decisions 	hird party & if application &	assessm	ent repo	rts are	observ	ed to b	e disclos	ed
	All disputes, if any, arising out of NABL decisions that remain unresolved through mechanism provided by NABL are subject	ct to the exclusive jurisdictio	on of the C	ourts at	t New D	elhi an	d none	other.	
	I have read the above information and instructions.								
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Application Filling (Laboratory Details>>First Page)

- The first Section of Laboratory details will appear to fill.
- It is mandatory to fill laboratory details first.



Application Filling (Laboratory Details>>First Page)

- Laboratory details section consists of very basic details like
 - Name of laboratory
 - Address, Mobile number, Email ID
 - ➢ GST/PAN
 - > Whether lab used Consultant service
 - > Whether Any adverse action taken by NABL against lab in past
 - Parent Organisation details (if applicable)
 - Facility Type i.e., Permanent Testing, Site Testing, Mobile Testing, Permanent Site Facility

Application Filling (Laboratory Details>>Legal entity, Internal Audit and Management Review)

• In this section the Legal Entity details (Name and Type of Legal entity, Date of Establishment) is to be filled and the legal entity document is to be uploaded (upload document in pdf or jpg format only).

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NABL.	Legal Entity										•
Laboratory Details	Legal Entity Name *		Date of Establishment *							_	
Discipline Details	test (Please give Registration No. and name of authority who granted the registrati	ion. Conv.of.the	05-08-2024	menti	anad un	dor "De	quire	mente	to be fi	Ifilled	
Discipline Details	and instructions to be followed by the testing laboratories while applying for N			menuc	neu un		equirei	nents	to be it	innieu	
Enclosure											1
	Legal Entity Type •										
	✓Companies Act (Registration Certificate under The Companies Act, 1956 or Companies Act	or 2013)									
	Societies/Trust (Registration certificate under Societies Registration Act, 1	1860/ Registrat	ion under the Indian Trusts Act, 1882)								
	Government Organization (Gazette or Government Notification or Self-Dec	laration on Lett	er head by Head of the organization)								
	One Person Company (Certificate of Incorporation)										
	Limited Liability Partnership (Registration Certificate under The Limited Lia	ability Partnersl	hip Act, 2008)								
	Upload Companies Act Certificate(.pdf, .jpg, .png)*	Choose File	No file chosen		A cųn Go to S				e Windo	WS.	
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Application Filling (Laboratory Details>>Legal entity, Internal Audit and Management Review)

- Coming down in this section, the details of Service provided like Open to Others / Partly Open to Others / An In-house Activity is to be mentioned.
- Also mention whether Internal Audit conducted (Fill IA Dates)
- Also mention whether Management Review conducted (Fill MRM Dates)

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8	Upload Companies Act Certificate; per, jpg. peg/		Choose file No file cho	osen		Upload			î
Laboratory Details	Type of service provided by the Testing Laboratory								
Discipline Details	(If yes, please provide the details with present status) ©Open to Others OPartly Open to Others OAn In-House Activity								
Enclosure	expense others. Charty opense others: Can in-nouse activity								
	Other Accreditations								
	Other Accreditations	Add more							
	Internal Audit and Management Review								- 1
	Date(s) of Last Internal Audit -	03/01/2023		03/02/2023			1		- 1
		(MM-DD-YYYY)		(MM-DD-YYYY)			J		
	Whether all requirements of ISO/IEC 17025: 2017 covering all activi #Yes ONo	ties of laboratory have been audit	ted at least once in last one y	ear *					
	Date(s) of Last Management Review -	04/01/2023		04/02/2023			1		
		(MM-DD-YYYY)		(MM-DD-YYYY)			,		
			Update Draft	Next					

Application Filling (Laboratory Details>>Organisation Chart)

- Under this section, the laboratory is required to upload Organisation Chart (mandatory) and Parent Organisation Chart (if applicable)
- Upload document in pdf or jpg format.

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Laboratory Details	Type of service provided by the Testing Laboratory						
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Enclosure							
	Other Accreditations						
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	Whether all requirements of ISO/IEC 17025: 2017 covering all activi						
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Application Filling (Laboratory Details>>Organisation Chart)

- Coming down in this section, the lab has to fill the employee details, including senior management and the person proposed to report, review and authorize the test results.
- This section gets activated once the lab fills the scope details under Discipline Details section as shown at later pages in this document.

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Leconstary totals Designed Databas Enclosure of laboratory / Details of staff (Technical as well a register firet "	ed to report, review and authorization of results (Signing of test reports) as those for support functions)

Application Filling (Laboratory Details>>Organisation Chart)

- The mandatory employee details under this section is as below.
 - Details for Head of the laboratory to be mandatorily selected and filled from the dropdown (only one entry allowed).
 - Details of Person Responsible for Management System to be mandatorily selected and filled from the dropdown (minimum one person required, multiple entries (persons) are also allowed).
 - Details of Person Responsible for Technical Operations for each discipline of scope selected by lab (minimum one person per discipline required, multiple entries (persons) are also allowed)

NOTE:

- 1. In case the above three roles are assigned / taken-up by single person then same details to be entered under the above different heads/category selected from the dropdown)
- 2. The above persons can also be proposed as person(s) to report, review and authorize the test results.
- The person(s) proposed to report, review and authorize the test results for each group of scope selected by lab has to be mentioned (the signature of the person to be uploaded in jpg format)

NOTE:

1. The lab can also choose the category of "Others" from the dropdown to enter the details of person(s) proposed to report, review and authorize the test results.

Application Filling (Laboratory Details>>Management System Document)

- In this section, the lab has to upload the Management System Document (Quality Manual) as per the accreditation standard ISO/IEC 17025:2017.
- The document has to be uploaded in pdf format.

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NABL	Welcome nabl038770 ,	Interact with NABL
Laboratory Details Discipline Details	You are filling the Application as per ISO/IEC 17025: 2017	
Enclosure	Laboratory Details Legal Entity Internal Audit & Management Review Organization Chart Management	t System
	Upload Quality Manual (PDF, JPG, PNG)*	
	Choose File No file chosen	
	Save	
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Application Filling (Discipline Details)

- After filling the details in Laboratory Details section, open Discipline details.
- Select the Disciplines/Groups (may refer NABL 120)



Application Filling (Discipline Details)

- After selecting the disciplines/groups a table will appear showing options to fill the scope, equipment, reference material, PT/ILC details.
- Fill the Scope, Equipment, Reference Material (if applicable), PT/ILC details
- "+" button give option to enter one detail at a time, " ↑ " upward arrow is bulk upload option if the lab wish to upload details through excel, " *i* " is to view the details entered.
- Once the details are filled the red cross button X change to green tick



Application Filling (Discipline Details>>Scope)

Enter one detail at a time

- For entering Scope select the discipline from dropdown, the mapped group & subgroup will appear in the dropdowns. The product/material of test will also appear, in case dropdown option is not applicable then select OTHER option to type/enter the details.
- **ENTER/TYPE** Component, parameter or characteristic tested/ Specific Test Performed/ Tests or type of tests performed* (name of specific test performed).
- ENTER/TYPE Test Method Specification against which tests are performed and/or the techniques/ equipment used with publication Year, Range to Testing (Lower Limit and Upper Limit with SI Units)
- For non-quantitative scope parameters, please select Qualitative or Others as applicable and enter the remarks column (e.g. Absent/Present OR Positive/Negative etc.)



Bulk Upload

 Click on "↑" upward arrow for bulk upload, if the lab wish to upload details through excel.



• Read the "Instruction For Bulk Upload".



• First, download the sample file and then populate it with data according to the Excel column headers.



- Select the discipline from dropdown, the mapped group & subgroup will appear in the dropdowns.
- Select the Test Performed at.
- Select the completed Excel file and Click on "Upload".



- After the data is successfully uploaded, it will be displayed in a tabular format on the same page. The LAB can easily edit the data before submitting it.
- The LAB will click the "Submit" button to save the bulk uploaded data.

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Note: - Similarly LAB can use the bulk upload for "Equipment", "Reference Material" and "Proficiency Testing/ Interlaboratory Comparison".

NABL Webportal Help Manual (for filling application by Testing Laboratories)

Application Filling (Discipline Details>>Equipment)

 Fill Equipment details - Name of Equipment, Model/Type, Serial No., Make (Name of Manufacturer), Year of Make, Range & Accuracy, Last Calibration Date, Next Calibration Due Date.

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KABL	Equipment Note:		•
Laboratory Details		nalytical equipment for its dedicated use only, either by for 2 years or above. The Laboratory shall have necessary	
Discipline Details	 *The laboratory to decide the calibration interval bas 	ed on ISO 10012 or ILAC-G24 e the equipment is calibrated in-house, same needs to be	
Enclosure	 For metrological traceability in measurement, refer N 		I
	Select Location	Select Discipline *	
	Location 1-PLOT 45, SECTOR -44 v	No Data	
	Select Group *	UID of Equipment *	
	Name of Equipment * Equipment Name	Model/Type Model	
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Application Filling (Discipline Details>>Reference Material, if applicable)

• Fill Reference Material Details - Name of Reference Material/ Standard/ Strain/ Culture, Source, Date of Expiry/Vaidity, Traceability.

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NABL	Welcome nabl038770 ,		¢ ^o Logout
Laboratory Details Discipline Details	• You are filling the Application as per ISO/IEC	: 17025: 2017	
Enclosure	Add New Bulk Upload Reference Material/ Reference S Note: For traceability in measurement, refer NABL policy Select Location Location 1-PLOT 45, SECTOR -44 ~	document NABL 142 Select Discipline * No Data	
	Select Group *	Name of Reference Material/ Standard/ Strain/ Culture*	
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Type here to s	earch 🛛 🎆 🖉 🗮 🧮 🥥 😓 🌔	😘 📴 🌣 💽 🏧 🛷 🗤 🖓 😘	우 수 ⁰ 문 <i>4</i> IN 20-05-2024

Application Filling (Discipline Details>>PT/ILC)

- Fill PT/ILC Details for each Group per discipline.
- The PT/ILC details can be filled for only scope parameters which are entered by lab
 under Scope section.

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	Select Group *	Component, parameter or characteristic tested/ Specific Test Performed/ Tests or type of tests performed *	
	Materials or Products tested *	Date of Testing	
	Nodal Laboratory/PT Provider (Accreditation Body/Country)*	DD-MM-YYYY	Activate Windows Go to Settings to activate Windows.
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Application Filling (Enclosure-Application Checklist)

 Once all the information is filled in the application the red cross button X change to green tick ✓.

43		.in/calibration_new/EnclosureList		
NABL	Enclo	ousure List		
ory Details	S No.	Information / details provided as part of application	Availability	Pendencies
ne Details	1	Copy of Legal Identity (Registration Details of the Laboratory)	\otimes	0
f ation	2	Scope of Accreditation with Test Methods, Range of Testing and MU	\otimes	Û
	3	Details of Senior Management with Designation and Contact Details	\otimes	Û
ation	4	List of Staff and personnel proposed to report, review and authorization of results	\otimes	(i)
ent	5	Organization Chart Enclosed	\otimes	0
NCY /	6	List of Equipments / Reference Material used with details of Traceability	\otimes	0
BORATORY SON	7	Details of Quality Control Activity/Participation	\otimes	0
re List	8	Dates of Internal Audit and Management Review	8	(i)
	9	Is QMS file Uploaded	\otimes	0
	10	Multi Location not allowed	Act S te Wind Go to Settings to a	

Application Filling (Declaration)

- Once all the information is filled and application checklist shows no pendency, the declaration tab will auto-appear on the left vertical bar below enclosure.
- This contains declaration as per NABL 151 Application form for Testing Laboratories as well as Terms & Conditions for Obtaining and Maintaining NABL Accreditation (NABL 131).

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Laboratory Details			
Discipline Details	Terms & Conditions for Obtaining and Maintaining NABL Accreditation		
Enclosure			
Declaration	The terms and conditions mentioned in this document is considered as accreditation agreement between NABL and Conformity Assessment Body (CAB). By accepting these terms and cond applicant and after obtaining accreditation agrees to comply at all times with all Terms and Conditions for NABL Accreditation. Any violation of this terms and conditions (Accreditation agree per NABL 216 "Procedures for Dealing with Adverse Decisions" including legal action.		
	 col- The Conformity Assessment Body (Testing Laboratory/ Calibration Laboratory/ Medical Testing Laboratory/ Proficiency Testing Provider (PTP)/ Reference Material Producer (RMP)) that are required to fulfill the following terms and conditions: 1. The Conformity Assessment Body (CAB) shall carry out its Testing / Calibration / Medical/ PTP / RMP activities in such a way as to meet the requirements of relevant st ISO/IEC 17043 or ISO 17034, whichever is applicable), appropriate NABL, specific criteria/application documents (wherever applicable) and other policies of NABL, as relevant 2. CAB shall ensure that the latest versions of NABL documents are available with it and are effectively implemented. 3. CAB shall familiarize itself with all relevant standards, NABL documents etc. applicable for particular accreditation scheme. 4. The CAB shall have a valid legal entity status as given below: a. One Person Company (Registration certificate under The Companies Act, 2013) b. Limited Liability Partnership (Registration certificate under The Companies Act, 1956 or 2013) d. Societies / Trust (Registration certificate under Societies Registration Act, 1860/ Registration under The Indian Trusts Act, 1882) e. Government (Gazette or Government Notification on Letter head by Head of the organization) 5. CAB (Conformity Assessment Body) shall provide al necessary information about its antocedents as required by NABL, which shall include but not limited to its backgro ownership, and organizational structure, Kwy other information, deemed necessary by NABL to analyse and evaluate the CAB's eligibility for accreditation. By 	andard (eg. ISO/IEC to the accredited sc ound information i.e Information if requi	17025 or ISO 15189 or ope at all times.

Application Filling (Declaration)

- At the end of the declaration, the Signature of the Head of the Organisation is to be uploaded in jpg format.
- Also the lab is required to upload the Upload Declaration by the Laboratory Shareholders and Directors in the format downloadable on portal.

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2	Declaration by the Labo	ratory	house of some of anyon					
aboratory Details	We declare that 1. We are familiar with the Terms & Condition	s for Obtaining and Maintaining NABL Acc	creditation (NABL 131), which	is enclosed and will abide by it. We ha	ve understood the requirements given in	NABL 133.		
iscipline Details	2. We have declared and submitted accurate	and complete information in the enclosed	"Declaration Form					
nciosure	3. We agree to comply fully with ISO/IEO 1705	25: 2017 for the accreditation of laborator	у.					
eclaration	4. We agree to comply with accreditation proc	cedures, pay all costs for pre-assessment	(if opted), assessment, suppl	ementary visit (if any), surveillance and	I reassessment inespective of the result			
	5. We agree to co-operate with the assessme	nt team appointed by NABL for examination	on of all relevant documents/	records by them and their visits to those	se parts of the laboratory that are part of	the scope of ac	preditation	
	6. We comply to all national, regional and loca	al regulatory requirements for operating a	laboratory					
	7. All information provided in this application	are true						
	8. Signature of Head of the Laboratory							
	Choose file No file chosen	Up	load					
	XXXX , XYZ , authorised representative of C	CAB has filled/ verified the contents of the	application and accepted the	above mentioned terms and condition	is on behalf of CAB.			
				No file chosen	Upload			
	9. Upload Declaration by the Laboratory Share Download Format	eholders and Directors*	Choose file	Ho me chosen				
		pled that a CAB/ Sample Collection Centre/ Facili	ly (ini) declared by medical CAB is	an applicant and after obtaining accreditation		Conditions for NA	1L Acceditation. Any	

Application Preview

• The laboratory can view the application filled by it by clicking on application preview button (refer previous screenshots).

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 observed to be disclosed to third party, then adverse action will be taken as per NA I have read the aboveinformation and instructions. 	BL 216 "Procedures for Dealing with Adverse Decisions
LABORATORY DETAILS Details	Data Feeded by Lab
Name/Identification of the Testing Laboratory	CAB NAME
Type of Laboratory	Autonomous
PAN/TAN	ewrw8999e
Goods and Services Tax (GST) Number	29GGGGG1314R9Z6
Country	India
State/Province	Haryana
City	Gurugram
Landline	-2323224244
Does the laboratary operate from different locations having same legal identity within the city	No
Are you from SEZ region(Special economic zone)	No
Whether any individual or organization has provided consultancy for preparing towards NABL Accreditation	No
Has adverse action been initiated/taken against the laboratory in the past? YES/NO	No
Is laboratory working in shifts.	No
First Shift	9 hours
Contact Per	rson for NABL Activate Windows
Name	Dr. CONTACT PERSON FOR NABL Go to Settings to activate Window

Payment Process

 After completing application the laboratory can proceed to payment process for final submission of application. The Proceed to Pay & Submit Button will redirect to payment page showing the application amount as per the groups/discipline selected by the laboratory (may refer NABL 100A for fee structure).

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S New Portal Page S Control Centre S inco	gnito 📀 Log in 📲 Mail - Web Portal 🕻	Adverse Action TA	Laboratory search	S NABL-MELT Admi			»		Bookmarks
Home				Helio, nabi037688 I	Log Out				
Payment D	etails.								
Application Fee Pa	ryment								
Deduct TDS	Check this to deduct TDS								
Total Amount	Rs 22000								
Tax (18 %):	Rs 3960								
Amount To Pay:	Rs 25960								
See Payment Detail	Proceed to payment through NABL porta	al Proceed » Protorma Inv	wonce .						
Pieds	e click here for Bank Details for offline mode Click here	1							
	For Updating payment made through offline modes of	lick here Fill in Dotails							
		Rate Chart							
	Particulars.	Charges							
	Master card/Visa Credit Cards/EMI (Domestic)	1.00% per transaction							
	Master card/Visa (international)	2.65% per transaction							

Payment Process

To make the payment the laboratory can choose from the different payment modes given on payment gateway page e.g. Debit Card, Credit Card, Net Banking, UPI etc. After payment is successful, the option to Submit the application will appear.

ICICI Bank		
		Merchant : QUALITY COUNCIL OF INDIA 18/04/2024 10:04:133
Payment Mode	•	
RTGS / NEFT	Transaction ID	240418183152293
Net Banking	Amount	Rs. 12980
Debit Card	Convenience Fee	Rs. 0.00
Credit Card	GST Total Bill Amount	Rs. 0.00 Rs. 12980.00
UPI	Mobile No : 837	'3964727 Email ID : Optional
	Payer Name : Op	tional
	"Please provide the r	nobile number for transaction communication & viewing transaction history.